



# ROOM AIR CONDITIONER

## **SAFETY INFORMATION .....3**

### **USING THE AIR CONDITIONER**

Controls .....	4
Remote Control .....	5
Cool Mode .....	5
Energy Saver Mode .....	5
Air Direction .....	6

### **CARE AND CLEANING**

Grille and Case .....	6
Air Filter .....	6
Outdoor Coils .....	6
Install Batteries in Remote .....	6

### **INSTALLATION INSTRUCTIONS**

Before you begin .....	7
Electrical Requirements .....	7
Parts Included .....	8
Window Requirements .....	9
Prepare the Air Conditioner .....	9
Prepare the Window .....	10
Install the Outer Case .....	11
Install the Air Conditioner .....	12

### **TROUBLESHOOTING TIPS.....13**

Normal Operating Sounds .....	14
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### **WIFI SETUP .....14**

### **CONSUMER SUPPORT**

Limited Warranty .....	17
Consumer Support .....	18

## **OWNER'S MANUAL**

AKLK18

AKLK24

Write the model and serial  
numbers here:

Model # \_\_\_\_\_

Serial # \_\_\_\_\_

You can find the rating label on the  
left side of the air conditioner.

## **THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.**

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Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.



**GE APPLIANCES**

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### **⚠ WARNING**

For your safety, the information in this manual must be followed to minimize the risk of fire, electric shock or personal injury.

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This air conditioner must be properly installed in accordance with the Installation Instructions before it is used.
- Never unplug your air conditioner by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.
- Replace immediately all electric service cords that have become frayed or otherwise damaged. A damaged power supply cord must be replaced with a new power supply cord obtained from the manufacturer and not repaired. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- Turn the unit OFF and unplug your air conditioner before cleaning.
- For your safety...do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.
- If the receptacle does not match the plug, the receptacle must be changed out by a qualified electrician.
- GEAppliances does not support any servicing of sealed system components (i.e. refrigerant containing parts) in the air conditioner.
- Service of all other components may **ONLY** be completed by a qualified technician.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- The appliance shall be stored so as to prevent mechanical damage from occurring.



### **WARNING**

**Risk of Fire or Explosion. This unit contains flammable refrigerant. Additional safety precautions must be followed.**

- Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- Do not pierce or burn refrigerant tubing. Be aware that refrigerants may not contain an odor.
- Keep ventilation openings clear of obstruction.
- When handling, installing, and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
- Do not drill holes in the unit.
- Maintenance, cleaning, and service should only be performed by technicians properly trained and qualified in the use of flammable refrigerants.
- GEAppliances does not support any servicing of sealed system components (i.e. refrigerant containing parts) in the air conditioner.
- Dispose of air conditioner in accordance with Federal and Local Regulations. Flammable refrigerants require special disposal procedures. Contact your local authorities for the environmentally safe disposal of your air conditioner.

### **⚠ WARNING**

#### **USE OF EXTENSION CORDS**

**RISK OF FIRE. Could cause serious injury or death.**

- DO NOT use an extension cord with this Window Air Conditioner.
- DO NOT use surge protectors or multi-outlet adaptors with this Window Air Conditioner.

# IMPORTANT SAFETY INFORMATION

## READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

### HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

#### **DO NOT use an adapter plug with this appliance.**

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button while plugged into the outlet. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The air conditioner should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

See the Installation Instructions, **Electrical Requirements** section for specific electrical connection requirements.

### **⚠ WARNING** Chemical Burn Hazard. Keep batteries away from children.

- This product contains a lithium button/coin cell battery. If a new or used lithium button/coin cell battery is swallowed or enters the body, it can cause severe internal burns and can lead to death in as little as 2 hours. Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep it away from children.
- If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- The cells shall be disposed of properly, including keeping them away from children.
- Even used cells may cause injury.

### IMPORTANT

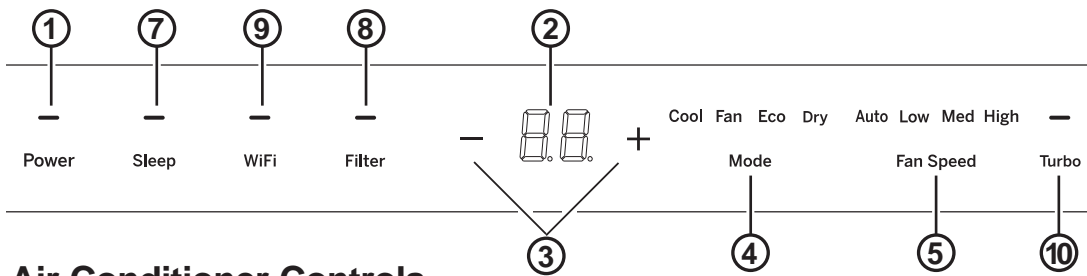
**NOTE:** This air conditioner is designed to be operated under condition as follows and performance may be reduced outside of these operating temperatures.

Cooling Operation	Outdoor Temp:	64-109°F/18-43°C (64-125°F/18-52°C for special tropical models)
	Indoor Temp:	62-90°F/17-32°C
Heating Operation	Outdoor Temp:	23-76°F/-5-24°C
	Indoor Temp:	32-80°F/0-27°C

# Controls

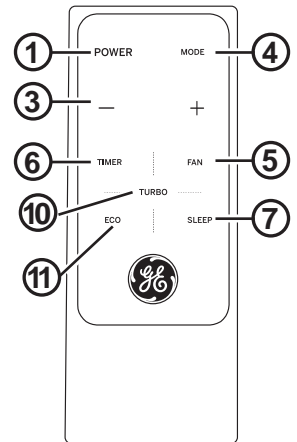
Features and appearance will vary.

Lights beside the touch pads on the air conditioner control panel indicate the selected settings.



## Air Conditioner Controls

## Remote Control



### 1. Power Pad

Turns air conditioner on and off. When turned on, the display will show the set temperature.

### 2. Display

Shows the room temperature or time remaining on the Delay timer. Shows the **Set** temperature while setting the temperature in **Cool**, **Dry** or **Eco** modes.

### 3. Temp and Delay Increase $\wedge$ /Decrease $\vee$ Pads

Use to set temperature or delay time. Temperature can be set in **Cool**, **Dry** and **Eco** mode.

### 4. Mode Pad

Use to set the air conditioner to **Fan Only**, **Cool**, **Dry** or **Eco** mode.

### 5. Fan Speed Pad

In **Cool** or **Eco** mode: Use to set the fan speed to **Auto**, **High**, **Med** or **Low** on the unit.

In **Fan Only** mode: Use to set the fan speed to **High**, **Med**, or **Low** on the unit.

### 6. Timer Pad (set by remote control only)

**Timer ON** — When the air conditioner is off, it can be set to automatically come on in 0.5 to 24 hours at its previous mode and fan settings.

**Timer OFF** — When the air conditioner is on, it can be set to automatically turn off in 0.5 to 24 hours.

#### How to set:

Press the **Timer** pad on the remote control. Each touch of the **+ / -** pads on the remote control will set the timer intervals.

To review the remaining time on the **Timer**, press the **Timer** pad on the remote control. Use the **+ / -** pads on the remote control to set a new time if desired.

**To cancel the timer**, press **-** pad on the remote control until the set time is zero or press the **Timer** for 3 seconds.

### 7. Sleep Pad

The **SLEEP** mode sets the unit to gradually change settings over an 8 hour period to allow for some increased energy efficiency during sleep hours.

The **SLEEP** mode is available only in **COOL** and **FAN** only settings.

Press the **SLEEP** mode pad and its light will illuminate. The fan indicator will stay at the same setting but the air conditioner will automatically change the **FAN** speed to low in either **COOL** or **FAN** only mode.

In **FAN** only mode, the fan will stay in the **LOW** speed setting for 8 hours. After 8 hours, the air conditioner will resume the settings that were in place before the **SLEEP** mode pad was pressed.

In **COOL** mode, the fan will stay in the **LOW** speed setting for 8 hours from the time the **SLEEP** mode pad was pressed. The air conditioner will also raise the set point 2°F in 30 minutes and 2°F more in another 30 minutes where it will remain for the next 7 hours. After 8 hours, the air conditioner will resume the settings that were in place before the **SLEEP** mode pad was pressed.

While the unit is in **SLEEP** mode, pressing any pad will return it to the settings that were in place before the **SLEEP** mode pad was pressed.

### 8. Filter Reset Pad

This feature automatically notifies you that the air filter must be cleaned. The indicator light will come on after 240 hours of operation. Clean the air filter (refer to page 6), place it back in the front panel, and press the **Filter Reset** pad. The light will go off.

### 9. WiFi Connect Pad

Enables connection of the air conditioner to the home WiFi. Download App for details at:

**GEAppliances.com/connect.**

### 10. Turbo Pad

Sets the unit to run in cool mode at the lowest temp setting with high fan speed for 1 hour.

### 11. Eco Pad (set by remote control only)

Sets the air conditioner specifically to Eco Mode.

## Using the Air Conditioner

### Do Not Operate in Freezing Outdoor Conditions

This cool-only air conditioner was not designed for freezing outdoor conditions.

It must not be used when the outdoor temperature is below 64.4°F.

### Control Panel Lights On/Off Feature

This air conditioner has a control panel lights on/off feature where its lights will turn off when there is no activity with the controls for over one minute. To wake up the controls, press any pad on the controls and the lights will come on to show the previous settings.

To turn this feature off, press and hold the **SLEEP** pad, on the unit, for 5 seconds. The unit will beep to signal the successful toggle of the feature on and off.

### Remote Control

- To ensure proper operation, aim the remote control at the signal receiver on the air conditioner.
- The remote control signal has a range of up to 20 feet.
- Make sure nothing is between the air conditioner and the remote control that could block the signal.
- Make sure batteries are fresh and installed correctly as indicated on the remote control.

### Cool Mode

Use the Cool mode at **Low**, **Med**, **High** or **Auto** for cooling. Use the **Temperature + / -** pads to set the desired temperature between 62°F and 86°F in 1°F increments.

An electronic thermostat is used to maintain the room temperature. The compressor will cycle on and off to keep the room at the set level of comfort. Set the thermostat at a lower number and the indoor air will become cooler. Set the thermostat at a higher number and the indoor air will become warmer.

**NOTE:** If the air conditioner is off and is then turned on while set to a **Cool** setting or if turned from a fan setting to a **Cool** setting, it may take approximately 3 minutes for the compressor to start and cooling to begin.

#### Cooling Descriptions

**For Normal Cooling**—Select the **Cool** mode and **High** or **Med** fan with a middle set temperature.

**For Maximum Cooling**—Select the **Cool** mode and **High** fan with a lower set temperature.

**For Quieter and Nighttime Cooling**—Select the **Cool** mode and **Low** fan with a middle set temperature.

### Eco Mode

Controls the fan.

**ON**—The fan will cycle on and off with the compressor. This may result in wider variations of room temperature and humidity. When the unit first enters the operating ECO mode, either after the unit is turned on, by changing the operating mode, or after a power failure, the fan will run at the set fan speed for a minimum period of 3 minutes and 5 seconds whether the compressor is on. After this 3-minute bellowing, the fan will stop if the compressor stops with 2 cycles 10 mints off and 2 min on with set speed.

**NOTE:** the fan may continue to run for a short time or may pulse intermittently after the compressor cycles off to sample the room air.

**OFF**—The fan runs all the time, while the compressor cycles on and off.

### Fan Only Mode

Use the Fan Only Mode at Low, Med or High fan speed to provide air circulation and filtering without cooling. Since fan-only settings do not provide cooling, a Set

temperature cannot be entered. The room temperature will appear in the display.

### Auto Fan Mode

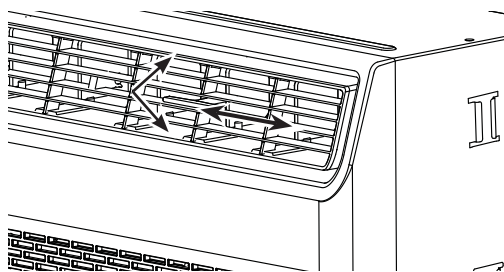
Set to **Auto** for the fan speed to automatically set to the speed needed to provide optimum comfort settings with the set temperature.

If the room needs more cooling, the fan speed will automatically increase. If the room needs less cooling, the fan speed will automatically decrease.

# Using the Air Conditioner

## Air Direction

Use the levers to adjust the air direction left or right.  
Tilt the louver bank to adjust up and down.



## Sound ON/OFF

The Sound ON/OFF Mode will be able to turn On and Off the beep function by the user. Beep will be active when Sound ON. Beep will be unfunctional when Sound OFF.

### Sound On/OFF

Pressing and holding Filter button for 3-5 seconds to switch Sound function. Beep will be unfunctional when

Sound OFF. When Beep ON, it will beep one time. When Beep OFF active, it will beep three times.

### Default Setting

The Default setting for this function was Sound ON. Unit should memorize latest setting for this function, will access to prior setting when power outage recovered.

# Care and Cleaning

## Grille and Case

Turn the air conditioner off and remove the plug from the wall outlet before cleaning.

To clean, use water and a mild detergent. Do not use bleach or abrasives.

## Air Filter

The air filter behind the front grille should be checked and cleaned at least every 30 days or more often if necessary.

### To remove:

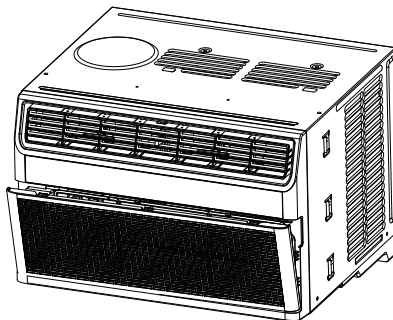
Open the inlet grille by pulling downward on the tabs at the top upper corners of the inlet grille until the grille is in a 45° position. Remove the filter.

Clean the filter with warm, soapy water. Rinse and let the filter dry before replacing it. Do not clean the filter in

a dishwasher.

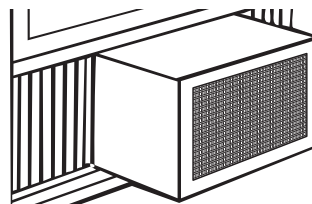
**▲ CAUTION**  
without a filter because dirt and lint will clog it and reduce performance.

DO NOT operate the air conditioner



## Outdoor Coils

The coils on the outdoor side of the air conditioner should be checked regularly. If they are clogged with dirt or soot, they may be professionally cleaned.



## How to Insert the Battery in the Remote Control

1. Remove the battery cover by sliding it according to the arrow direction.
2. Insert new battery, making sure that the (+) and (−) of battery are installed correctly.
3. Reattach the cover by sliding it back into position.

### NOTES:

- Use 1 lithium button cell.
- Remove the battery from the remote control if the system is not going to be used for a long time.



## Installation Instructions

FOR MORE HELP, VISIT [GEAPPLIANCES.COM](http://GEAPPLIANCES.COM)

### BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** — Save these instructions for local inspector's use.
- **IMPORTANT** — Observe all governing codes and ordinances.
- **Note to Installer** — Be sure to leave these instructions with the Consumer.
- **Note to Consumer** — Keep these instructions for future reference.
- **Skill level** — Installation of this appliance requires basic mechanical skills.
- **Completion time** — Approximately 1 hour
- We recommend that two people install this product.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.
- You **MUST** use all supplied parts and use proper installation procedures as described in these instructions when installing this air conditioner.

### ELECTRICAL REQUIREMENTS

The 3-prong grounding plug minimizes the possibility of electric shock hazard. If the wall outlet you plan to use is only a 2-prong outlet, it is your responsibility to have it replaced with a properly grounded 3-prong wall outlet.



These models require 230/208-volt AC, protected with a time-delay fuse or circuit breaker. These models should be installed on their own single branch circuit for best performance and to prevent overloading house or apartment wiring circuits, which could cause a possible fire hazard from overheating wires.

### ELECTRICAL REQUIREMENTS (CONT)

#### ⚠ CAUTION

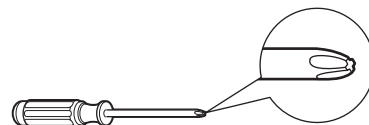
Do not, under any circumstances, cut or remove the third (ground) prong from the power cord.

Do not change the plug on the power cord of this air conditioner.

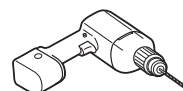
Aluminum house wiring may present special problems—consult a qualified electrician.

Power cord includes a current interrupter device. A test and reset button is provided on the plug case. The device should be tested on a periodic basis by first pressing the **TEST** button and then the **RESET** button while plugged into the outlet. If the **TEST** button does not trip or if the **RESET** button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.

### TOOLS YOU WILL NEED



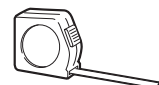
Phillips head screwdriver



Drill and 1/8" drill bit



Pencil



Ruler or tape measure



Level



Scissors or knife

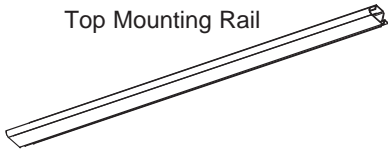


# Installation Instructions

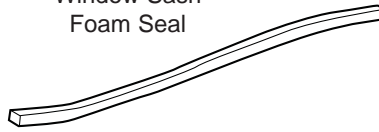
# INSTALLATION INSTRUCTIONS

## PARTS INCLUDED (Appearance may vary)

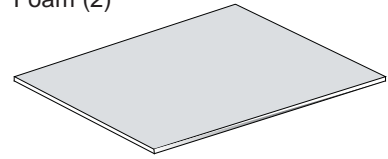
Top Mounting Rail



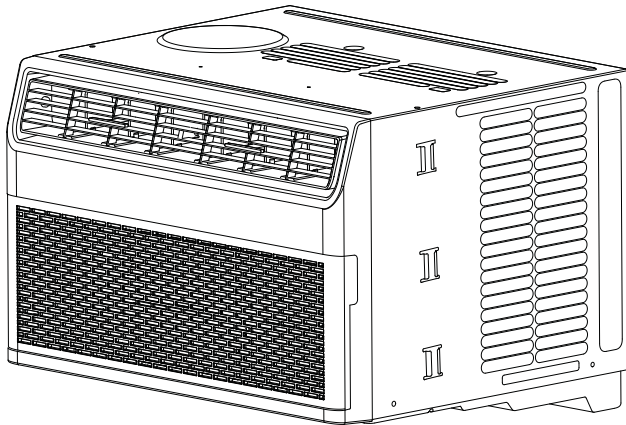
Window Sash  
Foam Seal



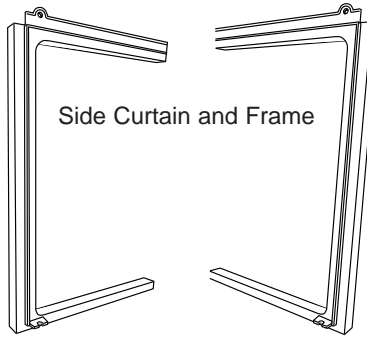
Side Curtain  
Foam (2)



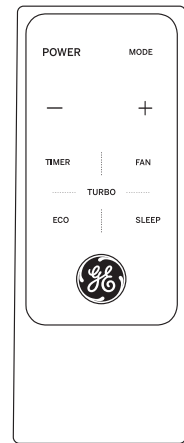
Air Conditioner



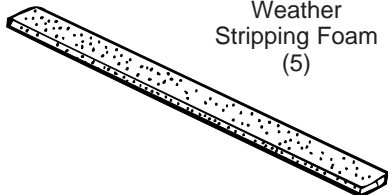
Side Curtain and Frame



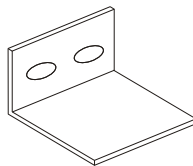
Remote Control



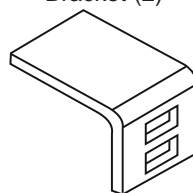
Weather  
Stripping Foam  
(5)



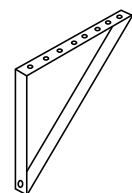
WoodWindow  
Lock Bracket (1)



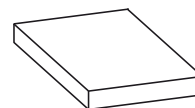
Sill Angle  
Bracket (2)



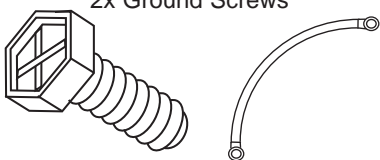
Installation  
Bracket (2)



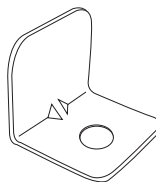
Foam Insert (2)



1x Ground Wire and  
2x Ground Screws



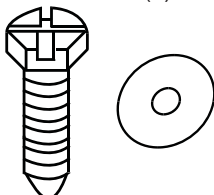
Vinyl Window Lock  
Bracket (2)



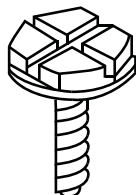
Vinyl Window Locking  
Screw #10x14 (2)



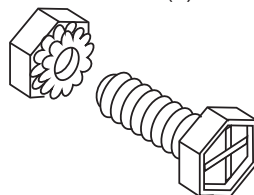
7/16" Locking  
Screw and Flat  
Washer (2)



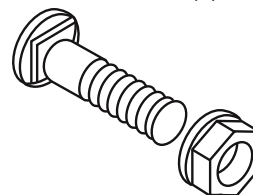
3/4" (or 1/2")  
Long Hex-head  
Screw (7)



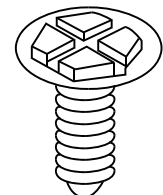
1/2" Long Screw and  
Locknut (4)



3/4" Long Flathead Bolt  
and Locknut (2)



Long Hex-head  
locking screw  
for top rail, side  
retainer 5/16"  
Length (10)

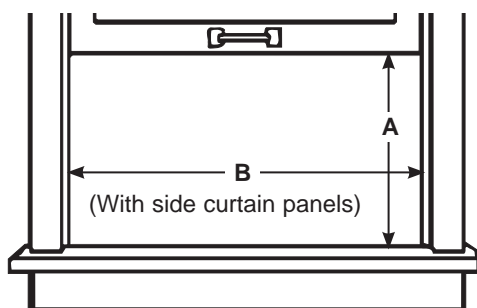


# Installation Instructions

## 1. WINDOW REQUIREMENTS

- These instructions are for a standard double-hung window. You will need to modify them for other types of windows.
- The air conditioner can be installed without the side curtain panels if needed to fit in a narrow window. See the window opening dimensions.
- All supporting parts must be secured to firm wood, masonry or metal.
- The electrical outlet must be within reach of the power cord.
- Follow the dimensions in the table and illustration for your model.

Models	A	B
AKLK18	18.5" min	28" - 40.5"
AKLK24	19.5" min	31" - 42"



## 2. STORM WINDOW REQUIREMENTS

A storm window frame will not allow the air conditioner to tilt toward the outside, and will keep it from draining properly. To adjust for this, attach a piece of wood to the sill.

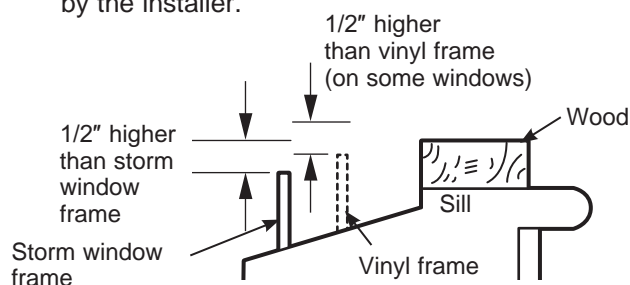
### WOOD PIECES

**WIDTH:** 2"

**LENGTH:** Long enough to fit inside the window frame.

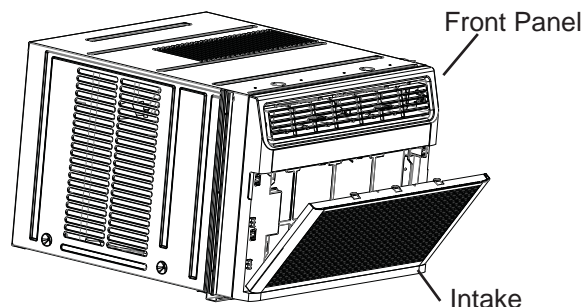
**THICKNESS:** To determine the thickness, place a piece of wood on the sill to make it 1/2" higher than the top of the storm window frame or the vinyl frame.

Attach securely with nails or screws provided by the installer.

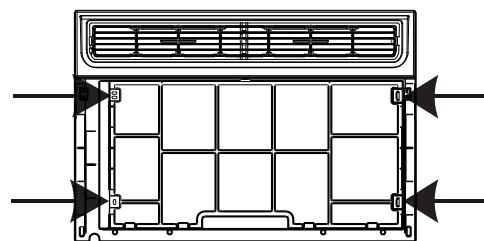


## 3. PREPARE THE AIR CONDITIONER

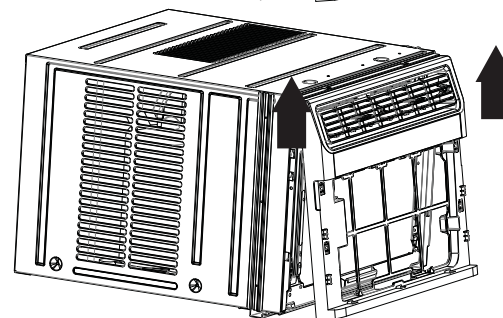
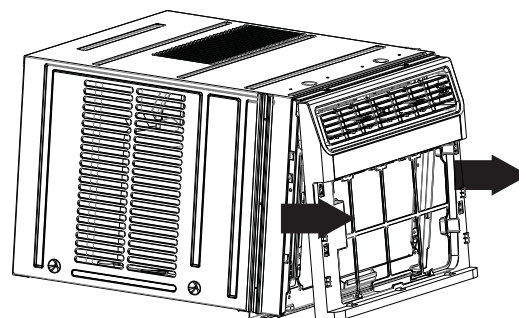
- A.** Remove the front panel. Tilt the front intake forward and then remove filter. Remove the intake and set aside.



- B.** Remove the four screws holding the front panel to the unit. Save these screw for later.



- C.** Remove the panel from the unit by pressing on the outer case to release the plastic tabs, then lifting up on the panel.

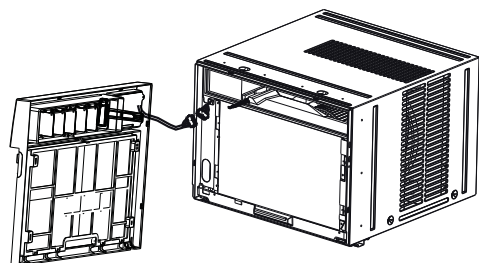


# Installation Instructions

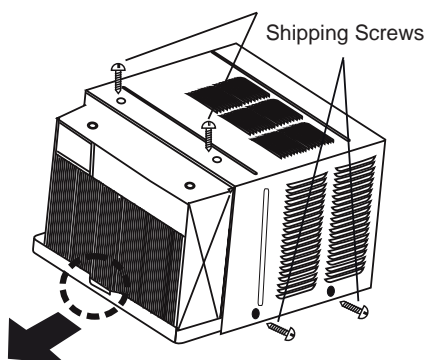
# INSTALLATION INSTRUCTIONS

## 3. PREPARE THE AIR CONDITIONER (cont)

D. Disconnect the connector.

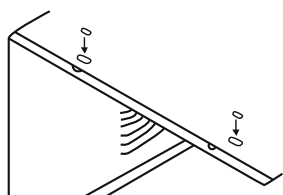


E. Remove the six shipping screws holding the unit. Two at the top, and two on each side along the base.

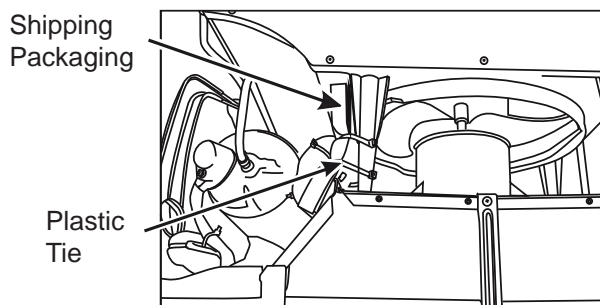


F. While holding the outer case with one hand, pull the base pan handle to remove the unit from the case.

G. Use the two foam inserts to cover the two holes at the top of the case where the screws were removed.

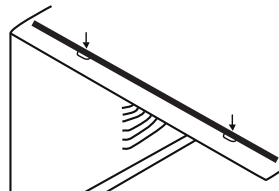


H. The unit may have internal packaging to prevent damage while shipping. This needs to be removed prior to reinstalling in the outer case.

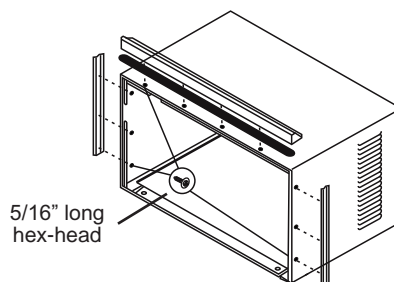


## 4. PREPARE THE CASE

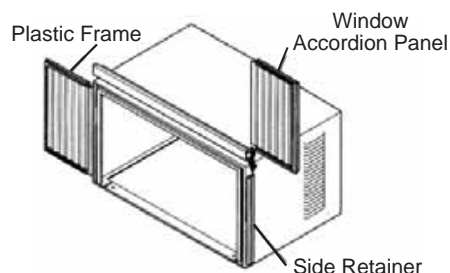
A. Attach top rail foam gasket to top of case over holes.



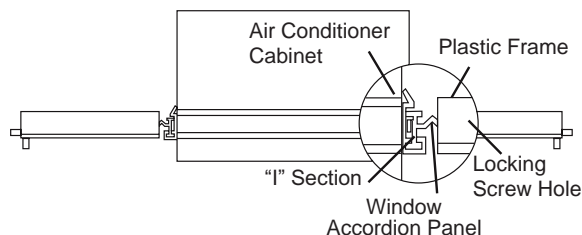
B. Mount top rail and side retainers to case. (10 screws)



C. Slide window accordions into side retainers on each side of the case. The accordion panel frames are marked **LEFT** and **RIGHT**.



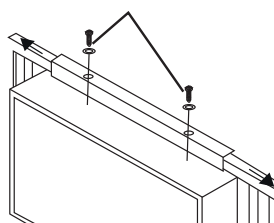
TOP VIEW



D. Insert the top and bottom legs of the accordion panel frames into the channel of the top rail and bottom rail.

E. Insert the washer head locking 7/16" screws (2) into the holes in the top legs of the accordion pan frame. Do not completely tighten.

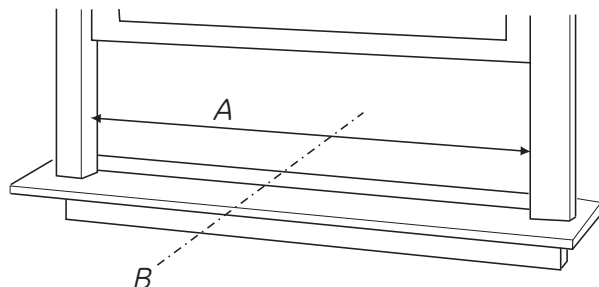
7/16" Locking Screw and Washer



## Installation Instructions

### 5. PREPARE WINDOW FOR INSTALLATION

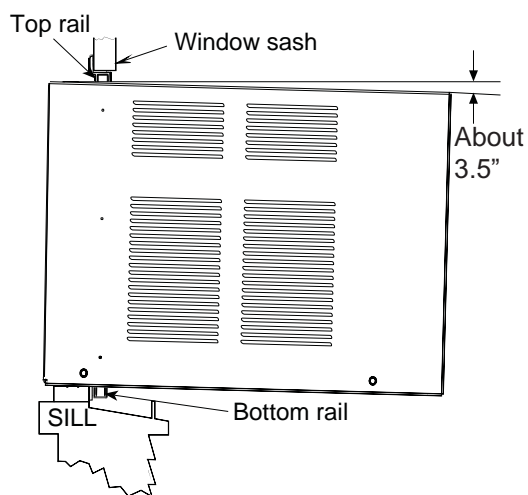
- Measure the width of the window opening.
- Mark the center line on the inside windowsill.



A. Width of window opening  
B. Center line

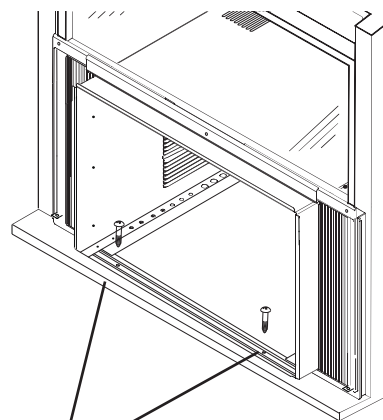
### 6. INSTALL OUTER CASE IN WINDOW

- Place outer case in window. Lower sash until it rests behind the top rail. The bottom mounting rail must rest behind window sill.

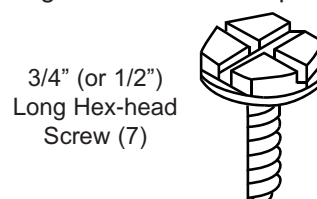


### 6. INSTALL OUTER CASE IN WINDOW (cont)

- Align the case with the center line marked on the sill.



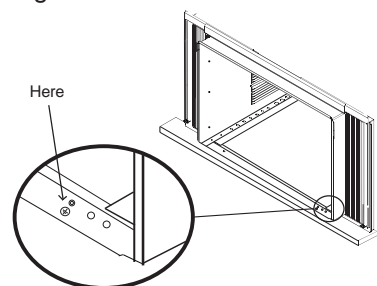
- Secure the outer case to the sill using the 3/4" (or 1/2") Long Hex-head screws provided.



You may want to pre-drill holes into the sill.

### 7. ATTACH THE GROUNDING WIRE TO THE CASE

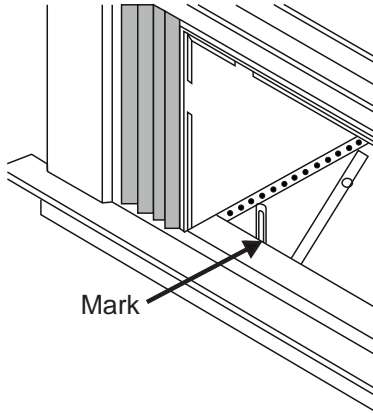
- Locate ground wire and two ground screws in accessory pack.
- Secure one end of ground wire to outer case in ground hole location (shown below) with a grounding screw.



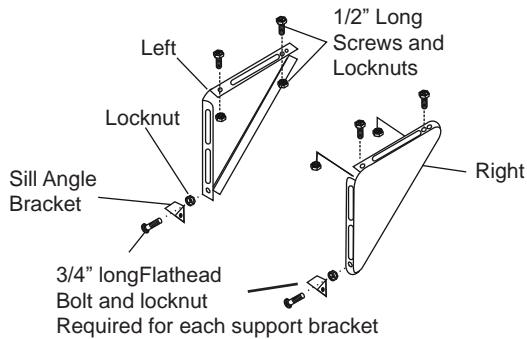
- Pull the other end of the wire forward, out of the case. Position towards the right.

## 8. INSTALL OUTER CASE SUPPORT BRACKETS

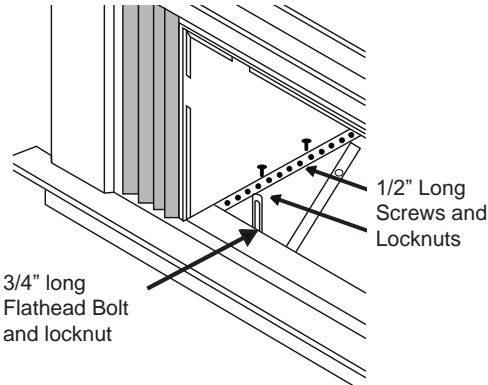
- A. Hold each support bracket flush against the outside of the sill, and tight to the bottom of the outer case. Mark the brackets at the top level of the sill and then remove.



- B. Install the sill angle bracket to the support brackets in the marked position. Do not fully tighten so that adjustments can be made later.

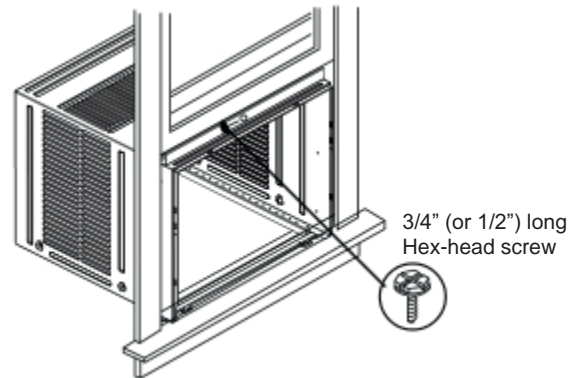


- C. Install the support brackets (with sill angle bracket) to the correct hole locations in the bottom of the outer case. Tighten six screws, 3 per support bracket.

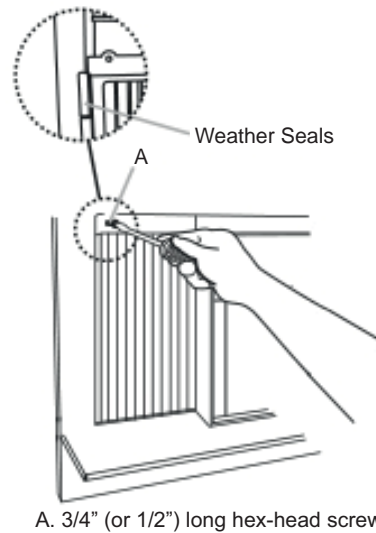


## 9. EXTEND WINDOW ACCORDIONS

- A. Carefully raise window to access the accordion panel locking screws. Loosen screws so the accordion panels slide easily.
- B. Extend panels to fill window opening completely. Tighten locking screws on top.
- C. Close window behind top rail.
- D. Attach top rail to window with either a  $\frac{3}{4}$ " or  $\frac{1}{2}$ " hex head locking screw. Pre-drill the hole in the window frame using a  $\frac{3}{32}$ " drill bit.



- E. Use a  $\frac{1}{8}$ " drill to predrill holes to hold the window accordions in place. Then connect with either a  $\frac{3}{4}$ " or  $\frac{1}{2}$ " long hex head screw.

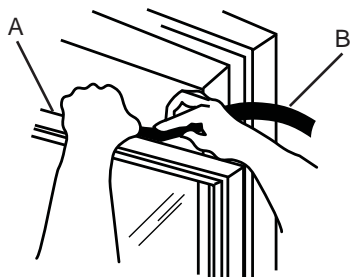




## Installation Instructions

### 10. COMPLETE WINDOW PREP

- A. Insert the foam seal behind the top of the lower window sash and against the glass of the upper window.

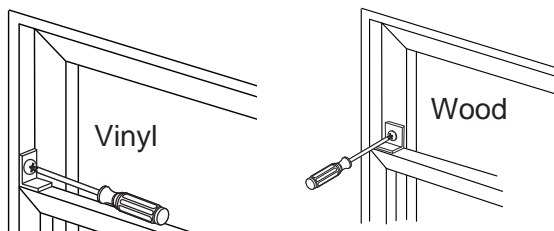


A. Top of lower window sash  
B. Foam seal

#### CAUTION

To prevent broken glass or damage to windows, on vinyl or other similarly constructed windows, attach the window locking bracket to the window side jamb with #10x1/4" screw.

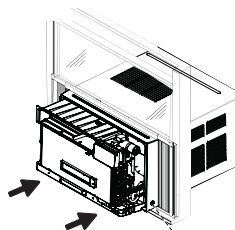
- B. Place the window lock bracket as shown. Use a 1/8" drill bit to drill a starter hole through the hole in the window lock bracket and into the upper window.



- C. For a wood window, attach the window lock bracket to the upper window with a 3/4" (or 1/2") hex head screw to secure the window in place.

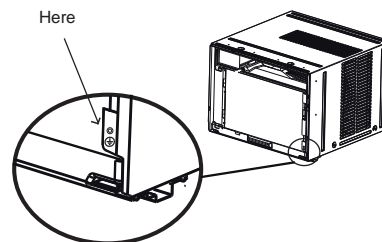
### 11. RETURN CHASSIS TO THE OUTER CASE

- A. Once the case is securely attached to the window, reinstall the air conditioner. Have two people lift the air conditioner and slide it into the case. Avoid the grounding wire with reinsertion.

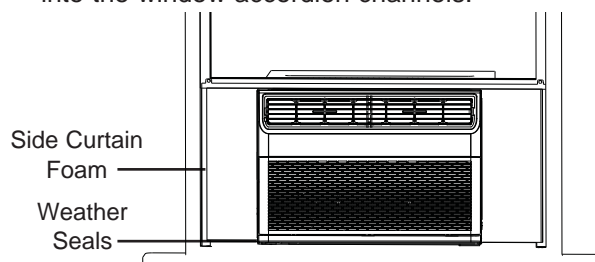


### 11. RETURN CHASSIS TO THE OUTER CASE

- B. Attach the other end of the ground wire to the unit with the remaining grounding screw.



- C. Replace the front panel on the unit, reversing the steps followed in 3A-3D.  
D. Measure and cut foam backed sheet. Slide down into the window accordion channels.



- E. Plug into a grounded 3-prong outlet.  
F. Press **RESET** on the power supply cord. See Electrical Requirements.

#### WARNING



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

# Troubleshooting Tips... Before you call for service

Save time and money! Review the charts on the following pages first and you may not need to call for service.

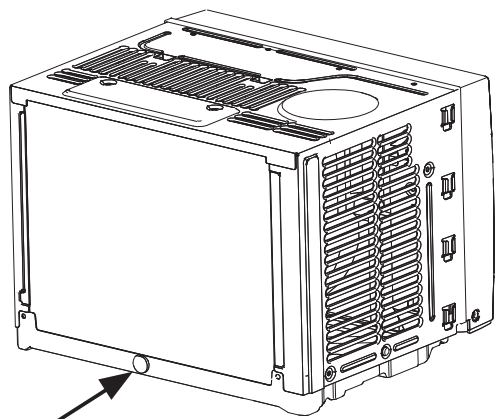
## TROUBLESHOOTING TIPS

Problem	Possible Cause	What To Do
Air conditioner does not start.	The unit is unplugged.	Make sure the air conditioner plug is pushed completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.
	Power Failure.	The unit will automatically restart in the setting last used after the power is restored.  There is a protective time delay (approximately 3 minutes) to prevent tripping of the compressor overload. For this reason, the unit may not start normal cooling for 3 minutes after it is turned back on.
	The current interrupter device is tripped.	Press RESET button located on the power cord plug.  If the RESET button will not stay engaged, discontinue use of the air conditioner and contact a qualified service technician.
Air conditioner does not cool as it should.	Indoor airflow is restricted.	Make sure there are not curtains, blinds or furniture blocking the front of the air conditioner.
	The temp control may not be set properly.	Turn the temperature control to a higher number.
	The air filter is dirty.	Clean the filter at least every 30 days. See Care and Cleaning section.
	The room may have been hot.	When the air conditioner is first turned on, you need to allow time for the room to cool down.
	Cold air is escaping.	Check for open furnace registers and cold air returns.
	Cooling coils have iced up.	See "Air conditioner freezing up" below.
Air conditioner freezing up	Ice blocks the air flow and stops the air conditioner from cooling the room.	Set the mode control to High Fan or High Cool with the temperature setting as high as it can be set.
Water drips outside	Hot, humid weather.	This is normal.
Water drips inside	The air conditioner is not tilted to the outside.	For proper disposal, make sure the air conditioner slants slightly from the case front to the rear.
Water collects in base pan	Moisture removed from air and drain into base pan.	This is normal for a short period in areas with little humidity; normal for a longer period in very humid areas.



## Normal Operating Sounds

- You may hear a pinging noise caused by water being picked up and thrown against the condenser on rainy days or when the humidity is high. This design feature helps remove moisture and improve efficiency.
- You may hear the thermostat click when the compressor cycles on and off.
- Water will collect in the base pan during high humidity or on rainy days. The water may overflow and drip from the outdoor side of the unit.
- The fan may run even when the compressor does not.
- Water droplets being thrown against the outside coils can make a pinging noise. This helps cool the condenser. You can reduce this noise by removing the subbase water plug. Removing this plug will lower the Energy Efficiency of your unit.



Basepan Plug

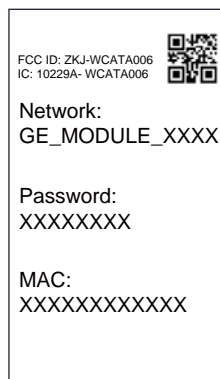
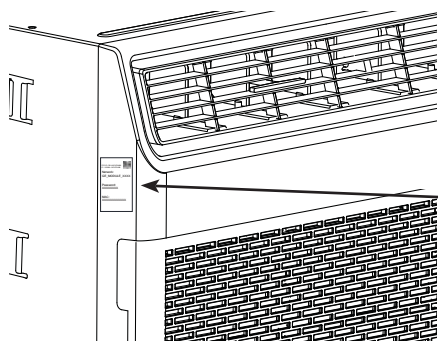
To ensure maximum efficiency it is recommended to check the rubber drain plug is properly inserted. This plug may be removed during operation to minimize water in the back of the unit; however, removing it will lower the efficiency of your unit. The plug is on the basepan of the unit, not on the outer case.

**NOTE:** Do not drill hole in the base pan.

## WiFi Setup

### GE Appliances SmartHQ (for customers in the United States)

**GE Appliances SmartHQ Enabled\***. If your Air Conditioner (AC) has a Connected Appliance Information label located on the outside as shown below, your AC is **GE Appliances SmartHQ Enabled**. A WiFi communication card is built into the product allowing it to communicate with your smart phone for remote monitoring, control and notifications. Please visit [GEAppliances.com/connect](http://GEAppliances.com/connect) to learn more about connected appliance features, and to learn what connected appliance apps will work with your smart phone.



WiFi Connectivity: For assistance with the appliance or the **ConnectPlus** network connectivity (for models that are WiFi enabled or WiFi optional), please call **1-800-220-6899**.

# WiFi Setup

## How it Works

Download the GE Appliances App



Use the app to connect your room air conditioner to WiFi



Once connected, use the app to turn down your air conditioner as you leave work.



## Getting Started

To connect your room air conditioner, you'll need the GE Appliances App. The app will walk you through the connection process. Download the app from iTunes or Google Play.



All connected appliance data is held in strict accordance with the GE Appliances Connected Data Privacy Policy. Visit [geappliances.com/privacy/privacy\\_policy\\_connected](https://geappliances.com/privacy/privacy_policy_connected) to view this policy.

## Questions about SmartHQ

Get answers you need about setting up WiFi appliances and connecting to your home network in our support articles.

Visit [products.geappliances.com/appliance/gea-support-search-content](https://products.geappliances.com/appliance/gea-support-search-content) to view wifi connect room air conditioner support articles.

## REGULATORY INFORMATION

### FCC/IC Compliance Statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

**Labelling:** Changes or modifications to this unit not expressly approved by the manufacturer could void the user's authority to operate the equipment.

*\*Select Models Only*

This product has Wi-Fi capability and requires Internet connectivity and a wireless router to enable interconnection with an Energy Management System, and/or with other external devices, systems or applications.

# Notes

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# GE Appliances Air Conditioner Limited Warranty

LIMITED WARRANTY

All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, visit us on-line at [GEAppliances.com](http://GEAppliances.com).

For The Period Of:	GE Appliances Will Replace:
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the air conditioner which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , GE Appliances will also provide, <b>free of charge</b> , all labor and related service to replace the defective part.

## What GE Appliances Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance. If you have an installation problem, or if the air conditioner is of improper cooling capacity for the intended use, contact your dealer or installer. You are responsible for providing adequate electrical connecting facilities.
- Failure of the product resulting from modifications to the product or due to unreasonable use including failure to provide reasonable and necessary maintenance.
- In commercial locations, labor necessary to move the unit to a location where it is accessible for service by an individual technician.
- Replacement of house fuses or resetting of circuit breakers.
- Failure due to corrosion on models not corrosion-protected.
- Damage to the product caused by improper power supply voltage, accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this air conditioner.
- Damage caused after delivery.

**EXCLUSION OF IMPLIED WARRANTIES**—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor US:**  
**GE Appliances, a Haier company**  
**Louisville, KY 40225**

# Consumer Support

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## GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: **GEAppliances.com**

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## Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: **GEAppliances.com/register**

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## Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: **GEAppliances.com/service** or call 800.432.2737 during normal business hours.

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## Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: **GEAppliances.com/extended-warranty** or call 800.626.2224 during normal business hours.

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## Remote Connectivity

For assistance with wireless network connectivity (for models with remote enable), visit our website at **GEAppliances.com/connect** or call 800.220.6899 in the US.

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## Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: **GEApplianceparts.com** or by phone at 877.959.8688 during normal business hours.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

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## Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225  
**GEAppliances.com/contact**